

Mimicking Persuasive Conversational Dynamics with Language Models

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Large Language Models

- Language has a probability distribution (Firth 1957)
- Probability distributions can be modeled
- Transformer (Vaswani et al 2017)
- Self-Attention

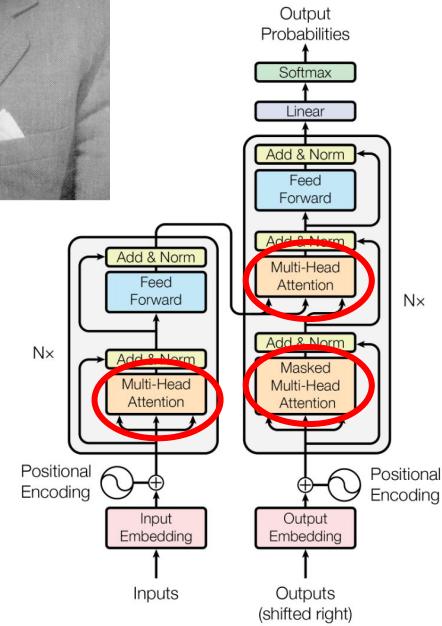


Figure 1: The Transformer - model architecture.

Large Language Models (LLMs)

- ChatGPT
- Pretrain, Finetune, Align
- Proliferation of models in size, count, capability
- Instruction-following abilities
- Prompt for desired results

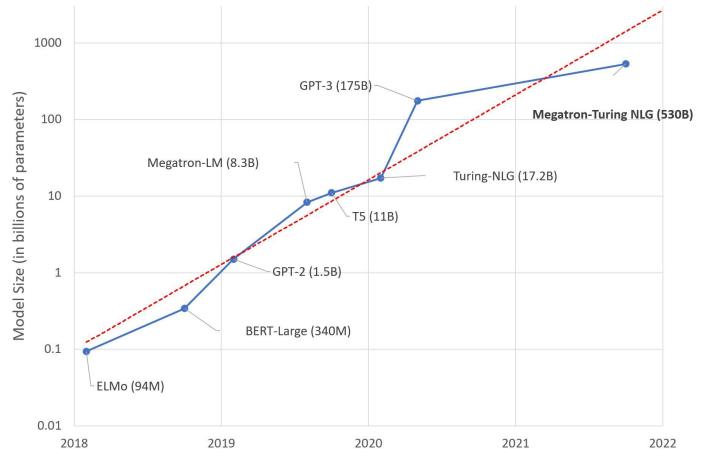
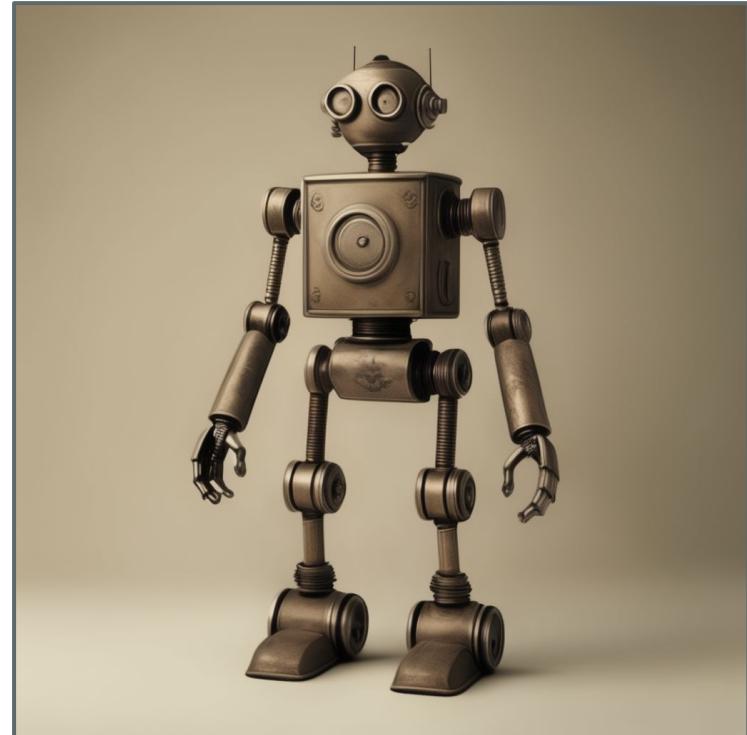


Image courtesy of HuggingFace

LLMs as People

- LLMs can simulate people in political contexts
- Demographic information helps
- Algorithmic fidelity
- Accessing model information can be hard
- How well can LLMs replicate other tasks like persuasion?



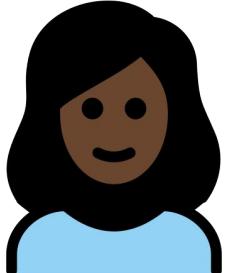
Persuasion For Good

- **Participants**
 - 2000 Crowd Workers
 - Roles: Persuader, Persuadee
- **Task**
 - Persuader: Convince persuadee to donate up to \$2
 - Persuadee: Decide whether or not to donate based on conversation with persuader
 - Limit to 20 conversational turns
- **Objective**
 - Identify most effective persuasion strategies

Persuasion For Good Task Example

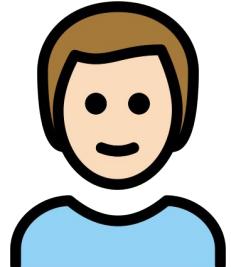
Persuader

I've donated regularly, most of the time I wish I could do more but even the smallest amounts help.... even pennies add up if there's enough :)



Persuadee

I would think about donating something at some point.



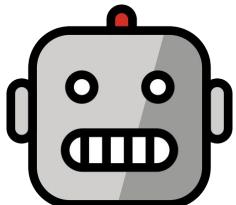
LLM Persuasion For Good

- **Participants**
 - GPT-4
 - Roles: Persuader, Persuadee
- **Task**
 - Persuader: Convince persuadee to donate up to \$2
 - Persuadee: Decide whether or not to donate based on conversation with persuader
- **Objective**
 - Show that LLMs can replicate human persuasion dynamics
 - Metric of Success: Similarity between simulated donations and human donations

Initial Prompting Example

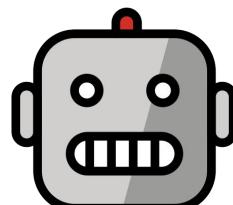
Persuader

That's wonderful to hear! Thank you for choosing to contribute. May I know how much of your earnings you'd like to donate to Save the Children?



Persuadee

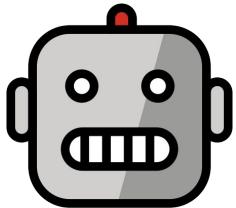
I'd be happy to donate half of my earnings, or \$1, to Save the Children. I hope it can contribute to their remarkable efforts in supporting children all around the world. Please let me know how I can proceed with the donation.



Final Prompting Example

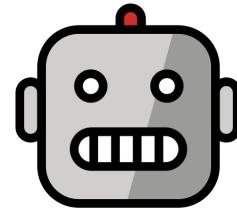
Persuader

There are millions of Syrian children facing daily threats of violence. Your small donation can help these children find safety.



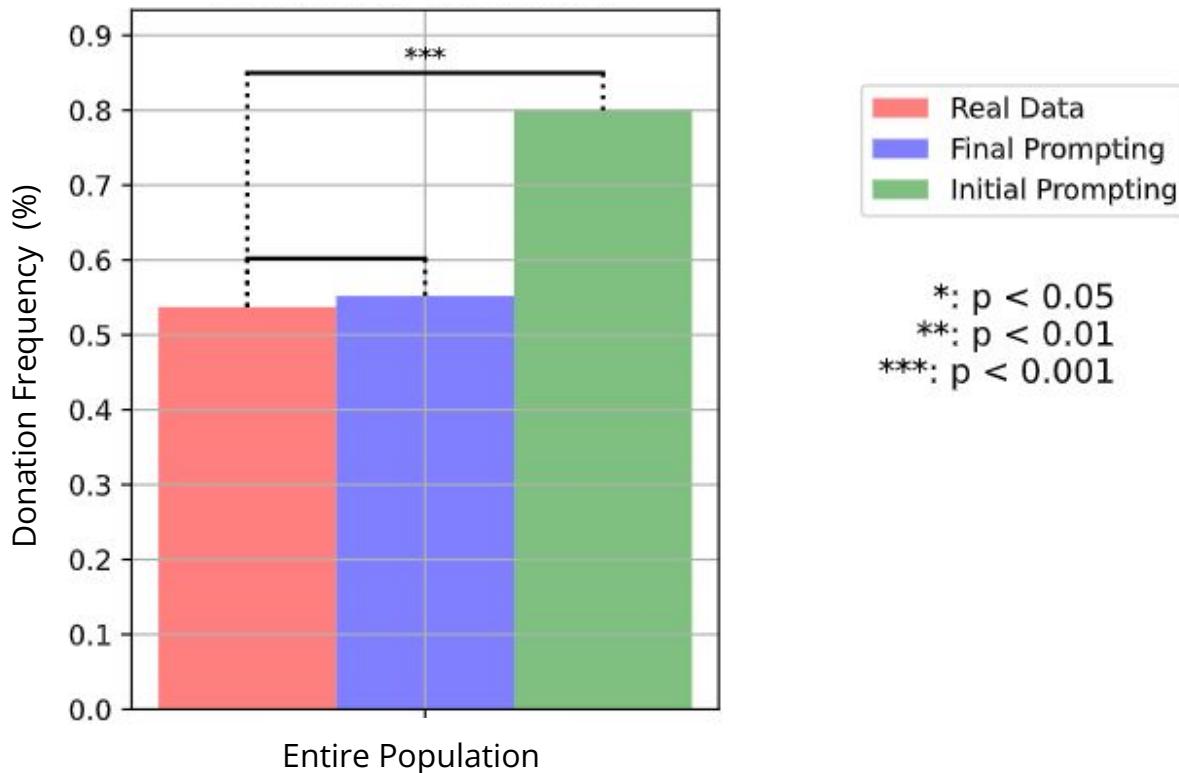
Persuadee

It's heartbreaking to hear about the situation in Syria. I really wish I could help more. I'll consider donating a small portion.

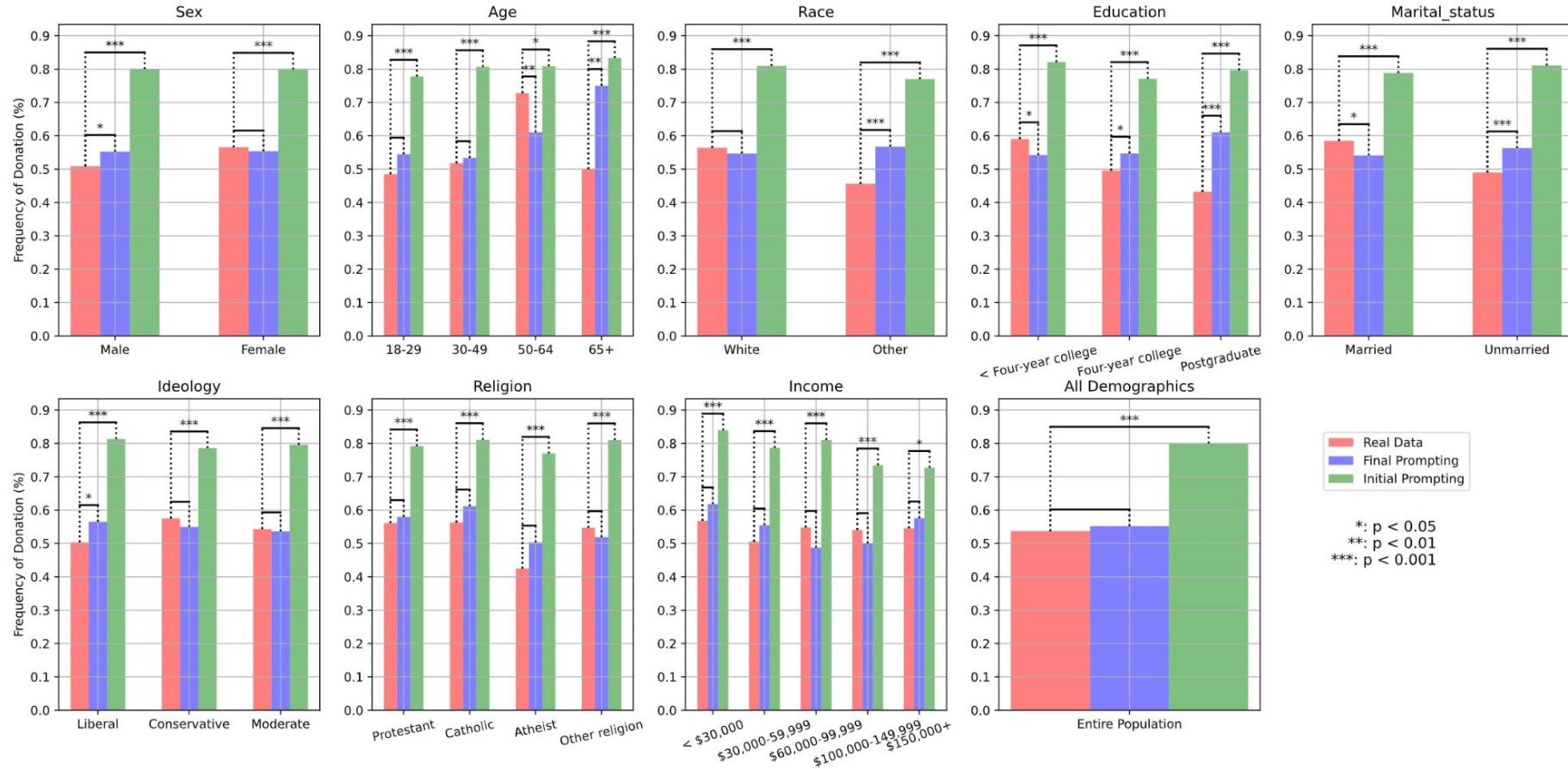


Results

Donation Frequency



Distribution of Donations



Differences Between Initial and Final Prompting

- Changed donation collection
- Instructions
 - Keep responses concise
 - Donating is not required
 - 100% is not a lot of money
- Add demographics for persuadee



Future Research

- How far do these capabilities go?
- Camp Site Negotiations
 - 1000 negotiations
 - 3 firewood, 3 food, 3 water



Why is this important?

- Prompt engineering is important
- Real-world applications
 - Practice persuasion strategies
 - Market research
 - Political microtargeting

